



<b>Job Title:</b> Blockbuster Operative
<b>Business Unit:</b> Operations
<b>Location:</b> South Central / South West / Midlands / South Wales / North West / South East (View our operating area map <a href="#">HERE</a> )
<b>Reports to:</b> Blockbuster Team Leader
<b>Reports:</b> N/A
<p><b>Purpose:</b></p> <p>The Operations Business Unit is responsible for accurately buying and selling water and wastewater volumes and for the optimum whole-life asset management and optimisation of Ancala Water Services operated water and wastewater assets across the MOD estate to ensure compliance with regulatory, contractual and customer requirements. This includes ‘developing, scheduling and executing plans’ for planned and reactive maintenance, capital investment and routine plans that balance asset condition, cost, risk and performance. Having accurate asset data is pivotal to ensure we delight our customers and exceed their expectations at the lowest TOTEX cost.</p> <p><b>Function of Role:</b></p> <p>Joining the Operations &amp; Maintenance team, we are looking for a highly motivated, passionate and technically competent individuals to support the execution of proactive and reactive maintenance of our Wastewater Network assets.</p> <p>The individual will be responsible for ‘executing’ comprehensive proactive and reactive operations and maintenance plans in accordance with standards, policies and procedures to ensure that wastewater systems continue to flow.</p> <p>The role holder will operate safely by ensuring that health, safety and work management procedures are always adhered to.</p> <p>This is a key role to ensure that we maximise service to customers, remain compliant with both internally and externally regulated standards and deliver company financial and performance outcomes.</p>

<b>Key Responsibilities:</b>
<ul style="list-style-type: none"> <li>• Consistently adhere to practices and procedures for the management of health and safety by operating safely when undertaking activities and recording any hazards or near misses which could prevent accidents to employees, customers or members of the public.</li> <li>• Responsible for the ‘execution’ of comprehensive operations and maintenance plans across wastewater network asset base in accordance with standards, policies and procedures.</li> </ul>



- Responsible for the inspection of wastewater systems using cameras and other tools to identify the cause and location of network restrictions resulting in blockages or floodings.
- Responsible for safely operating high pressure water jetting equipment needed to clear blockages in drains, sewers, and pipelines.
- Responsible for performing proactive and reactive maintenance on the surface and foul network. This includes emptying roadside gullies.
- Responsible for low level repair and maintenance of the wastewater network. This includes the installation of a 'cure in place patch and repair' and replacing manhole covers.
- Responsible for the documentation of finding and activity undertaken during the visit. This should include reporting the cause of the blockage, activity undertaken, and recommended further action if necessary. This information should be completed in real time on handheld devices.
- Responsible for communicating effectively with external customers to explain activities being undertaken and to showcase the excellent services being provided to resolve drainage issues.
- Professionally represent the company at all times.

<b>Are You the Right Person for this Role?</b>
<b>Essential Knowledge, Skills and Experience</b> <ul style="list-style-type: none"><li>• Strong background, understanding and experience of health and safety practices with the ability to recognise risk and hazards.</li><li>• Experience of wastewater systems and high-pressure jetting equipment.</li><li>• Good problem-solving skills with the ability to troubleshoot reactive events.</li><li>• Strong levels of attention to detail to deliver a right first-time approach by ensuring activities completed prevents future network issues.</li><li>• Ability to deliver operational requirements to meet challenging targets and deadlines.</li><li>• Ability to communicate effectively by explaining technical information to customers in an understandable way.</li><li>• Ability to undertake physical labour, working in challenging environments.</li><li>• You must meet the security clearance requirements for the role which includes full time residency in the UK for the past 5 years.</li><li>• Possession of a full UK driving licence with the flexibility to travel and attend sites across the North/South regions; overnight stays will be required.</li></ul>

**Behaviours**

- Self-starter with the ability to work on own initiative as well as working as an effective team member.
- Confident communicator; can build relationships with customers and owns problem through to solution.
- Takes ownership and pride in high performance and standards.
- Driven; determined to exceed financial and performance targets.
- Decisive; able to make effective decisions within their remit.
- Professional and credible.

**Desirable**

- Prior experience of working with the Ministry of Defence (MOD).
- Prior experience in plumbing, drainage, or a related field.
- Certifications such as;
  - Plumbing or drainage maintenance.
  - High-pressure water jetting training.
  - Trailer towing training.
  - Health & Safety

**What we can offer you?**

As a private utilities company providing water and wastewater services to 1000+ MoD establishments across England and Wales, Ancala Water Services has a vision to **create a sustainable future**.

You will be joining a company that takes pride in delivering high-quality services to our clients whilst improving the environment and communities that we work in.

The health and well-being of employees at Ancala Water Services is paramount to our vision as we continue to grow and this is reflected in structure development programmes and the opportunity to increase your current knowledge.

We are dedicated to using the skills and experience of all Ancala Water Services employees to drive future growth and development in relevant markets.

You will be an integral part of the companies' development and will play a significant part in helping the company to improve revenue, reduce inefficiencies and deliver fantastic customer service.

*Ancala Water Services is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, colour,*



*religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.*